

FuelOn Privacy Policy

Last Updated: May 2nd, 2026

This Privacy Policy explains how FuelOn (“FuelOn,” “we,” “our,” or “us”) collects, uses, and shares information when you use the FuelOn mobile application and related services (the “Service”).

1. Information We Collect

We collect information you provide directly and information generated through your use of the Service.

1.1 Information You Provide

- **Account Information:** Email address, name, and password or authentication details.
- **Profile Information:** Name and role (customer, driver, admin).
- **Vehicle Information:** Make, model, color, license plate, notes, and vehicle photos if you upload them.
- **Address and Location Information:** Saved addresses and any pin location you drop for delivery.
- **Order Information:** Selected fuel type, quantity, delivery window, notes, and add-on requests.
- **Support Requests:** Subject, description, and any details you include in a support ticket.

1.2 Information Collected Automatically

- **Device and Log Data:** App version, basic diagnostics, and error logs.
- **Location Data:** If you grant permission, we may collect your current location to help you place an order or to support delivery tracking.
- **Notification Data:** Notification preferences and push tokens used to deliver in-app and push notifications.

1.3 Payment Information

Payments are processed by Stripe. We do not store full card numbers. We store limited payment method metadata (for example, brand and last four digits) and a Stripe payment method identifier.

2. How We Use Information

We use the information we collect to:

- Provide, operate, and maintain the Service.
- Process payments, refunds, subscriptions, and order changes.
- Enable delivery, including sharing order details with assigned drivers.
- Send notifications about orders, cancellations, and support updates.
- Provide support and respond to inquiries.
- Improve app performance, reliability, and user experience.
- Comply with legal obligations and enforce our terms.

3. How We Share Information

We may share information in the following ways:

- With drivers assigned to your orders (delivery instructions, address, vehicle details, and relevant order notes).
- With service providers that help us run the Service (for example, Supabase for hosting and data storage, Stripe for payments, and email providers for support).
- With legal or regulatory authorities if required by law.
- In connection with a merger, acquisition, or sale of assets (you will be notified if required).

4. Data Retention

We retain information for as long as necessary to provide the Service and comply with legal obligations. You may request deletion of your account data, subject to legal and operational requirements.

5. Security

We use reasonable safeguards to protect your information. However, no method of transmission or storage is 100% secure.

6. Your Choices and Rights

You may:

- Update or correct your profile information.
- Manage notification preferences in the app settings.
- Request deletion of your account or data by contacting us.

7. Children's Privacy

The Service is not intended for individuals under the age of 16. We do not knowingly collect information from children.

8. International Transfers

Your information may be processed and stored in countries where our service providers operate. These locations may have data protection laws different from your jurisdiction.

9. Changes to This Policy

We may update this Privacy Policy from time to time. We will update the "Last Updated" date and, if changes are material, provide additional notice.

10. Contact Us

FuelOn

Email: fuelondelivery@gmail.com